

Incident 1

Carrier: Alaska Airlines
Flight: 19 (Orlando/Seattle)
Date of incident: April 16, 2010
Time of incident: Approximately 5:45 P.M. ET

Description of animal (including name): A dog (Unknown: Name, breed, sex, or age)

Narrative description of incident: Preflight in Orlando, Florida ramp personnel found that a dog had escaped its kennel, by chewing a hole and jumping out. The dog was captured and was returned planeside, with scratches to its mouth and head as a result of chewing through and jumping out of the small opening. The customer was immediately advised and that his dog's kennel was no longer suitable for travel and the passenger and dog were rebooked to travel the next day.

Narrative description of the cause of the incident: A dog departing Orlando, Florida chewed through kennel and escaped through that hole in kennel, the dog was captured and returned planeside preflight.

Narrative description of any corrective action taken in response to the incident:
No action required.

No photographs available